FAQs
(Frequently Asked Questions)

1.) When will I receive my certification?

Answer: All AHA classroom courses provide immediate certification at the end of the class.

2.) How long is the Certification valid?

Answer: All course certifications are valid for a period of 2 years and expire the last day of the month issued.

3.) What if I register for a course and then have to cancel or re-schedule the date?

Answer: Contact CPR Dave via e-mail: dave@cprdave.com or phone: 845.224.6355

4.) Is a book included in the course price?

Answer: Books are not included in the course fee for most courses but are available for purchase at the time of the class. Books are recommended for people who have never taken the course or for those who are expired over 2 years.

Books are included for these courses: Blood Borne Pathogens, AHA Family and Friends Course, and Pet CPR and First Aid.

5.) How do I receive my e-card after completing the course?

Answer: E-cards are issued at the end of the class and are sent to the e-mail address you provide when signing into the class.

6.) How long is the CPR Class?

Answer: Each class is approximately 3 hours long.

7.) What happens if I lose my certification card?
Answer: The cost for a replacement certification card is $30. Replacement cards will not be issued unless attendance at the original course can be verified.

If you are issued an e-card, log into: heart.org/mycards to print another card anytime within the 2-year certification period.

8.) I need CPR Certification but am not sure which class to take.

Answer: Visit our website and click on “Choose the Right Course.” This section will show which course is required for the various professions/jobs. If you still need assistance, please contact CPR Dave via e-mail or phone.

9.) I need First Aid Certification but I do not see a class for that.

Answer: We offer a variety of American Heart Association Courses with First Aid using the blended learning method. Part 1 of the course is completed online and then a required Skills Session must be scheduled to complete the certification. For details on this convenient method of obtaining certification, review the online course information on the home page of our website.

10.) Do online CPR courses provide the same 2-year certification as a classroom course?

Answer: Yes, the same certification is issued to a person who completes an online course and required skills session.

11.) Why do I need to bring a copy of my online course completion certificate (paper/phone copy) to the required Skills Session?

Answer: The online course certificate contains a code number that must be entered into the computer system to complete the required skills session.

12.) Should I schedule my Skills Session before or after completing the online course?
Answer: The required Skills Session will not be scheduled until after you have successfully completed the online course.

13.) Do classroom courses require any online course work?

Answer: No, there is nothing you need to do before attending a regular classroom course.

14.) Do you offer the Emergency Responder Advanced First Aid Course?

Answer: Yes, we offer the ASHI Emergency Responder Advanced First Aid Course by appointment only. Please contact CPR Dave via e-mail or phone if you are interested in registering for this course.

15.) Do you provide on-site training for businesses, community locations or private homes?

Answer: Yes, we provide on-site training on a regular basis. From our home page, click on “On-Site Training” and complete the form. We will review your request and send a proposal within 24 hours.

16.) Do you provide discounts to groups requesting on-site training?

Answer: Yes, we offer a discounted rate when training more than 8 participants.

17.) Do I need to purchase a book if I complete an online course?

Answer: No, books are required for online courses since you will have access to all the online course information for a period of 2 years.